

Shipping Giant DHL Deploys Trend Micro™ Security to Ensure Deliveries without Delay

Leading shipping and freight company DHL transports goods around the world, relying heavily on its IT network to keep shipments moving without delay. In order to minimize downtime, DHL deployed Trend Micro™ Enterprise Protection Strategy—a comprehensive, integrated security framework.

“Unlike other vendors, Trend Micro offers us sound and reliable support service. I feel secure knowing that if there is an outbreak or emergency situation, and we need advice or support, Trend Micro is always there with a first-class service.”

— Head of Messaging and Collaboration, DHL

KEY BENEFITS

- Enables centralized management of gateway, mail and file server security
- Guards against viruses, Trojans, worms, spam, and unwanted content
- Protects against multiple tactics employed by mixed-threat attacks
- Delivers automatic updates to ensure the network is protected against new threats

DHL is the global market leader in international express, overland transport, and air freight. It is also the number one organization specializing in ocean freight and contract logistics. With 285,000 employees spanning across 6,500 offices, DHL manages the world's largest express and logistics network.

Ensuring Business Continuity

Any downtime or disruption of its worldwide network creates serious challenges and potential loss of valuable business. And yet DHL's pre-existing security was not successfully preventing outbreaks and disruptions.

Determined to improve the company's security model, DHL's Head of Messaging & Collaboration and his team at DHL's IT Service Center in Prague conducted numerous evaluations and benchmark tests of security solutions from different vendors.

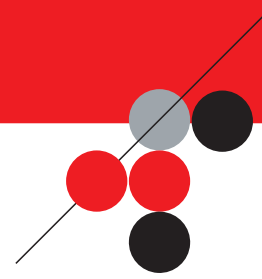
Selecting Comprehensive Trend Micro Security

Based on performance results, the team chose to deploy Trend Micro Enterprise Protection Strategy, a security framework that combines multiple layers of products and services for comprehensive protection against known and *unknown* threats. As a tightly integrated, centrally managed solution, it provides better protection and reduces management costs.

Specifically, DHL deployed Trend Micro™ InterScan™ Messaging Security Suite, Trend Micro™ ScanMail™ Suite for Microsoft™ Exchange, Trend Micro™ ServerProtect™, and Trend Micro Control Manager™. These tightly integrated products provide seamless protection at the messaging gateway, mail servers, and files servers—securing IT network traffic for over 100,000 users. Although not all users at DHL operate within a desktop environment, their mail and messaging travels through mail gateways, which are securely protected by Trend Micro.

The Outbreak Management Challenge

Trend Micro Control Manager provides a single, centralized management console for managing multiple Trend Micro solutions. “The fact that we can manage the system centrally, as opposed to us managing security box by box, greatly reduces administration across email, servers, and desktops while also increasing general productivity,” as DHL's Head of Messaging and Collaboration points out. Centralization ensures consistent deployment of security to all Trend Micro security deployed throughout the network.



Enterprise Protection Strategy

This multi-layered, centrally managed security solution is based on Trend Micro Enterprise Protection Strategy, a security framework that combines products and services for comprehensive protection against known and unknown threats. Tightly integrated, centrally managed security enables superior inter-product collaboration.

“As you know, in an IT environment, the general rule is that silence is always a good sign. We have had no complaints about viruses, spam, or other malware in recent years, which makes us feel very confident about Trend Micro’s security solutions in place,” said DHL’s Head of Messaging and Collaboration. Although there has been an increase in the number of mixed threats and malware attacks, Trend Micro’s solutions provide solid security at DHL’s messaging gateway, mail servers, and file servers.

First-Class Support Program

“Trend Micro has been very proactive in helping us secure our global network, while ensuring our business runs smoothly—even during software updates and upgrades. Trend Micro’s security solution is extremely reliable and, at times when I needed advice or input from our account manager, the process was very straightforward—something I cannot say about many other vendors’ services,” he concludes.

TREND MICRO PRODUCTS

Trend Micro™ InterScan™ Messaging Security Suite

<http://www.trendmicro.com/en/products/gateway/ismss/evaluate/overview.htm>

Trend Micro™ ScanMail™ Suite for Microsoft Exchange™

<http://www.trendmicro.com/en/products/email/smex/evaluate/overview.htm>

Trend Micro™ ServerProtect™

<http://www.trendmicro.com/en/products/file-server/sp/evaluate/overview.htm>

Trend Micro™ Control Manager™

<http://www.trendmicro.com/en/products/management/tmcm/evaluate/overview.htm>

Trend Micro, Inc.

Trend Micro Incorporated is a pioneer in secure content and threat management. Founded in 1988, Trend Micro provides individuals and organizations of all sizes with award-winning security software, hardware, and services. With headquarters in Tokyo and operations in more than 30 countries, Trend Micro solutions are sold through corporate and value-added resellers and service providers worldwide. For additional information and evaluation copies of Trend Micro products and services, visit our Web site at www.trendmicro.com.

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